

Assistance Following Incident of Sexual Misconduct

The following are services available in the areas surrounding ACP. This directory is included for informational purposes only and is not an endorsement of a specific service provider.

1. Confidential Advice, Counseling Services, and Advocacy

Family Crisis Support Services

Program Type: Sexual and Domestic Violence Agency.

Sexual Violence services include Confidential Crisis and Supportive Counseling, Sexual Assault Response Team (SART) Services, Transportation Assistance, Personal Accompaniment & Advocacy for Medical Exams, Investigations, and Court Processes, and more. Domestic Violence Services include: Emergency Shelter, Children's Services, Emergency Transportation, Hospital & Court Accompaniment, Confidential Crisis & Supportive Counseling, Criminal Justice Information, Support Groups, and more.

24 HR Hotline for survivors of domestic violence and sexual assault: (877) 348-3416 or (800) 572-2278

Office Phone: (276) 679-7240

Website: <https://www.family-crisis.org/>

Address: 701 Kentucky Ave. SE, Norton, VA 24273-2811

Service Areas: Buchanan County, City of Norton, Dickenson County, Lee County, Russell County, Scott County, Wise County

People, Inc. of Virginia

Program Type: Sexual and Domestic Violence Agency - Provides temporary emergency shelter, supportive services, and advocacy to help victims of domestic violence and/or sexual assault. A 24-hour crisis hotline offers immediate counseling and support.

24 HR Hotline: (276) 935-5485 or (877) 697-9444

Office Phone: (276) 889-8477

Website: <https://www.peopleinc.net/>

Address: 20694 Riverside Drive, Grundy, VA 24614

Offices are also in: Abingdon, Bristol, Clintwood, Lebanon, Manassas and Woodstock serving the following counties: Buchanan, Dickenson, Russell, Washington, Shenandoah, Clarke, Warren, Page, Frederick, Culpeper, Fauquier, Rappahannock, and Prince William Counties and the cities of Bristol, Manassas, and Manassas Park.

Healing Waters Counseling Center

Program Type: Psychological Evaluation, Individual Counseling, Group Counseling, Child and Adolescent Counseling, Family and Marriage Counseling

Office Phone: (276) 963-0111

Website: <http://healingwaterscc.com/>

Address: 1113 Cedar Valley Drive, Cedar Bluff, VA 24609

Offices also located in: Lebanon, VA and Wytheville, VA

Cumberland Mountain Community Services

Program Type: Mental Health Services, Substance Abuse Services, Intellectual Disability Services, Prevention Services

Office Phone: (276) 964-6702 (Cedar Bluff)

After Hours crisis services: (800)-286-0586

Website: <https://www.cmcsb.com/>

Main Office Address: 113 Cumberland Rd. Cedar Bluff, VA 24609

Buchanan County Satellite Outpatient Office Address and telephone:

246091014 Stillhouse Rd., Grundy, VA (276) 935-7154

Other Emergency Hotlines:

Virginia Family Violence & Sexual Assault Hotline 1-800-838-8238 24 hours a day

National Sexual Assault Hotline 1-800-656-HOPE (4673) 24 hours a day

National Domestic Violence Hotline 1-800-799-SAFE (7233) 24 hours a day

LGBTQ Partner Abuse & Sexual Assault Helpline 1-866-356-6998 Mon-Fri 8am-8pm

2. Medical Assistance and Evidence Preservation

Any victim of sexual violence (e.g., rape, acquaintance rape, dating violence, domestic violence, or stalking) is encouraged to ***seek immediate assistance from police and healthcare providers*** for their physical safety, emotional support, and medical care.

It is important that an individual that has been a victim of sexual assault, domestic or dating violence, or stalking take steps to preserve and collect evidence to safeguard the full range of options available to them through ACP's administrative complaint procedures or criminal prosecution, including protection orders. If possible, an individual who has been sexually assaulted should seek medical attention immediately and should not shower, bathe, brush their teeth, douche or change clothes or bedding before going to the hospital or seeking medical attention. If the individual decides to change clothes, he or she should not wash the clothes worn during the assault and should bring them to the hospital or medical facility. Do not straighten up the area where the incidence took place or dispose of items that were present during the incident. These steps are important to help preserve evidence for possible use in legal actions or requests for a civil no-contact order and/or an order of protection. Because evidence dissipates quickly, individuals who wish to preserve evidence are encouraged to seek medical attention within 48 hours (and no more than 86 hours) of the incident.

Buchanan General Hospital

Office Phone: (276) 935-1000

Address: 1535 Slate Creek Rd, Grundy, VA 24614

Clinch Valley Medical Center

Office Phone: (276) 596-6000

Address: 6801 Gov. George C. Peery Highway, Richlands, VA 24641

You can also search through your health insurance provider for other services in the area.

3. Legal Assistance

Virginia Department of Criminal Justice Services (VDCJS) 1-888-887-3418

The INFO-Line provides victims of crime with information and support **Mon - Thurs 8:30 a.m. to 4:30 p.m. If you reach the INFO-Line message system, your call usually will be returned by 4:30 p.m. that day or by the end of the next business day.** Callers will be informed of their rights as victims under Virginia's [Crime Victim and Witness Rights Act](#) and will receive additional information, support, and referrals to programs and resources in their communities.

The Title IX Coordinator can provide you with a copy of the VDCJS ["Protective Orders in Virginia – A Guide for Victims"](#) upon request and is available to assist or accompany you to obtain an order of protection.

Buchanan General and Juvenile and Domestic Relations District Combined Courts, 29th Judicial District of Virginia (Protective Orders)

<http://www.courts.state.va.us/courts/combined/buchanan/home.html>

Clerk: Ms. Judith M. Lyall

Clerk's Office Hours: Mon-Fri 8 AM – 4 PM

Office Phone: (276) 935-6526

Physical Address: 1012 Walnut Street, Suite 328, Grundy, VA 24614

Mailing Address: P.O. Box 654, Grundy, VA 24614-0654

Legal Aid Hotline

1-866-LEGLAID (1-866-534-5243)

<https://www.valegalaid.org/>

Virginia Poverty Law Center

(Family & Sexual Violence)

1-800-868-8752

<https://vplc.org/>

Virginia State Bar Lawyer Referral Service

1-800-552-7977

<https://www.vsb.org/site/about/lawyer-referral>

For assistance filling out protective order petition forms online:

<http://www.courts.state.va.us/courtadmin/aoc/judpln/programs/afapo/home.html>

OR Go to www.courts.state.va.us, click Online Services, then Assistance with Protective Orders (I-CAN!).